

## GENERAL INFORMATION AND PERSONAL DATA(基本信息及个人资料) - Form A1

To be completed in **CAPITAL LETTERS** otherwise the request might be refused (大写字母填写)

Guest Name姓名 \_\_\_\_\_ Age年龄 \_\_\_\_\_ Nationality国籍 \_\_\_\_\_

Booking nr.预定号 \_\_\_\_\_ Cabin nr.房间号 \_\_\_\_\_ Ship船只 \_\_\_\_\_ Departure date出发日期 \_\_\_\_\_

### PLEASE READ CAREFULLY(请仔细阅读):

Costa Cruise Lines will attempt to accommodate the needs of all passengers so they may enjoy our vessels to the fullest. While we do our best to provide assistance and service, in certain situations, when your health and wellbeing is jeopardized, or your needs are in contrast with the security rules on board, Costa Cruise Lines reserves the rights to restrict you from travelling. The following information is necessary so that we are fully aware of any special medical, physical or other requirements you may have, this must be collected at the time of the reservation. <sup>1</sup>

Have you purchased air transportation through Costa Cruises? YES ☐ NO ☒  
是否通过歌诗达公司购买航空服务?

Have you purchased a pre or post cruise package through Costa Cruises? YES ☐ NO ☒  
是否通过歌诗达公司购买行程礼包?

If yes to either question above: accommodation will be made to the specific situation.如果您符合上述任何一项，我们会根据您的特殊情况做安排

### IMPORTANT NOTES (重要说明) :

- Please kindly note that our Medical Dept. if necessary, may request medical documentation or specific medical authorization to do the cruise. (如有需要, 船方医疗部会要求您提供医生证明或具体医疗授权)
- We recommend you to carry a copy of your medical records (e.g., EKG, medication list, allergies, etc.) to assist us should medical care be required during the trip. (建议您携带病例上船以便船方医疗部为您提供医疗处理)
- Please remember to bring in your hand luggage all your necessary medications, in sufficient quantity for the entire cruise. (请您携带足够整个航次使用的药品)
- If your routine medications include injectable medicines, please ask the cabin steward for an appropriate sharps container for the disposal of your syringes or needles.(如您的药物需要注射请向船上工作人员索要存放容器)

### IMPORTANT

The medical facilities on our ships are limited. If you are currently undergoing medical treatment or have a medical condition, which may require treatment on board, please provide Costa Cruise as much detailed information in advance to permit sufficient time for review and processing. The above information must be collected by the booking department and sent to the Medical Services Department for approval. The process will be done in a confidential way.

船上医疗设备有限, 如您需要船上提供治疗/设备, 请提前足够的时间提供尽可能多的信息以便我们安排。

\_\_\_\_\_  
Passenger Signature 乘客签字

\_\_\_\_\_  
Date日期

## GUESTS WHO NEED WHEELCHAIR（需要轮椅） - Form A5

To be completed in **CAPITAL LETTERS** otherwise the request might be refused（大写字母填写）

The vessels have a limited number of cabins for disabled passengers. Some areas and facilities on board are not accessible by the disabled and/or are unable to accommodate disabled passengers. **Bookings from disabled passengers will be accepted within the limits of such availability and, if necessary, may require that such passengers be accompanied by persons capable of providing them the assistance they require.**

The Organiser will take no responsibility for setting up alternative schedules on board the vessel or ashore for disabled passengers and will not be held responsible for any impediment or difficulties encountered by them using the services and activities included in the tourist package.

For transfers and shore excursions organized by Costa Cruise, guest will need to specify if he/she is able to step up the bus by himself or with the assistance of a person that travels with him/her. In case the guest needs a personalized transfer or shore excursion, the service will have an extra cost.

For Shore Excursions during the cruise, guest will need to specify any special requirements needed since not all Costa Tours can be performed by guests with limited mobility. Furthermore, it's important to check when the itinerary includes ports that require tenders, because it can be dangerous to go shore side.

In case of special needs, please forward a request to your Travel Agency and Costa Booking Office in order to check the feasibility of the requests and the related costs.

- What type of wheelchair do you need to bring with you? Collapsible 折叠轮椅 ☐ Scooter\*代步车 ☐ Electric 电动轮椅 ☐  
您携带的是什么类型的轮椅
- Please indicate the dimensions of the wheelchair:  
请写出轮椅的尺寸
  - when open 打开时: Width 宽 \_\_\_\_\_ Length 长 \_\_\_\_\_ Height 高 \_\_\_\_\_
  - when closed 折叠后: Width 宽 \_\_\_\_\_ Length 长 \_\_\_\_\_ Height 高 \_\_\_\_\_
- Please indicate the weight of the wheelchair 请写出轮椅的重量: \_\_\_\_\_
- What type of battery is used? 电动轮椅, 请写出电池类型 \_\_\_\_\_ How many are needed? 共需要多少电池 \_\_\_\_\_
- Are you able to step up onto a motor coach by yourself? Yes ☐ No ☐  
您是否可以自行登上大巴车?

\*Accessibility of Scooters/Electric Chairs may vary by ship. Gel-type and lithium batteries are requested for electric powered scooters. Acid batteries are not allowed. Batteries/wheelchairs must have a recognized approval CE mark. Any other than CE marking's will first be checked with the Deck & Safety Superintendent to evaluate the safety standards. Please note that it's not permitted to embark scooters that use inflammable fuels.

代步车和电动轮椅是否可以携带上船将由船方决定。使用凝胶电池和锂电池的代步车可以申请携带上船, 使用酸性电池的代步车禁止带上船。电池/轮椅必须有CE标志。非CE标志的将由船上判定其安全性。请注意, 使用易燃轮胎的代步车不允许登...

**PASSENGER'S STATEMENT:** I state that I have checked the technical specifications of my electrical device and it can function regularly with current 220V and frequency 60 Hz as per ship's electrical system.

**乘客声明:** 我声明我已确认所携带的电子设备的电子规格, 根据船上220V, 60HZ的电压电频规格下, 我的电子产品可以正常工作和使用。

Signature of the passenger for acceptance of the above mentioned conditions

乘客签字并接受上述条款 \_\_\_\_\_